

# ETC Minutes - 5/26/2009

Tuesday, May 26, 2009  
3:00 PM

## Attendees

- Matt Cechini (ECHO Ops)
- Linnette Quick (ECHO Ops)
- Frank Corprew (ECHO Ops)
- Andy Mitchell (ESDIS)
- Dan Pilone (ECHO)
- Cristina Bories (ECHO)
- Doug Fowler (NSIDC)
- Dave Korn (NSIDC)
- Amanda Leon (NSIDC)
- Cathy Fowler (NSIDC)
- Todd Edmands (NSIDC)
- Frank Schaffer (NSIDC)
- Dawn Siemonsma (LPDAAC)
- Chris Finch (PODAAC)
- Ed Seiler (GSFCS4PA)
- Merlie Hanson (SEDAC)
- Marilyn Drewry (GHRC)
- Lindsay Parker (LARC)
- Lola Olsen (GCMD)
- Tyler Stevens (GCMD)

## Agenda

1. ECHO Operations Status
2. ECHO Browse Status
3. Results Sorting Status
4. SOAPScope Usage
5. WIST Order Email & the Provider "Additional Information"
6. Upcoming Events
  - a. Preventative Maintenance (5/27/09 8:00am - 12:00pm EST)
  - b. ECHO/WIST 10.11 to Operations (5/27/09)
7. Other Questions/Issues

## 1. ECHO Operational Status

The ECHO Operational Performance/Activity Metrics are as follows. These metrics are for the week of 5/10 - 5/23

- Total # Queries (end-user) - 26191
- Average Query Time - 46.15s
- Query Time Std. Dev - 346s
- Total # Orders - 3019
- Total # ECHO Users - 6979 (+207)

WIST was unavailable on the morning of 5/20 from 3:00am - 8:00am, when the ECHO PM started. This was due to an overflowed file system. The problem was alleviated and WIST was available for use. The cause of the problem has been identified and steps are being taken to detect the situation sooner.

## 2. Browse Recovery

ECHO has received all requested browse images from providers and is performing the final stages of file reconciliation. As needed, ECHO will work with providers directly to request any files that are discovered as still missing.

## 3. Results Sorting Status

Implementation of ECHO results sorting has completed in the ECHO 10.13 release. Functionally, the fix appears to be meeting the requested requirements. 10.13 will be available for testing in Testbed starting 6/1 and for testing in Partner Test on (or around) July 1st.

## 4. SOAPScope Usage

ECHO currently provides access to an online SOAP test tool called SOAPScope. It has recently been discovered that the vendor for this tool will no longer be supporting it. ECHO would like to know if providers are interested in ECHO offering this type of SOAP testing capability. And if so, does the same model need to be supported where it is a tool that providers can run remotely. The alternative would be for ECHO to state that they support a free downloadable tool, for which test files would be provided to facilitate testing.

- LPDAAC - will discuss internally
- GSFC44PA - Used it initially, but have not used it recently. If it went away and there came a use for it, then there would certainly be a greater interest.
  - Ok with SoapUI model, if it works.
- LARC - Hasn't really used it.
- GHRC - Wasn't aware that it existed.
- NSIDC - Scott Lewis used this previously, but it has not been used much recently.

More information will be sent to the echo-client and echo-data mailing lists when available.

## 5. WIST Order Email & the Provider "Additional Information"

Within a provider's information, manageable through PUMP, there is a field called "Additional Information." This field currently may contain any text that a provider wishes to supply. The contents of this field are then placed in the body of the order submission email which WIST sends to an end user. This functionality was initially created in order to support LPDAAC billing. With the impending change in ASTER billing procedures, ECHO would like to know if this linkage between the fields can be broken. ECHO is currently considering another Ops Concept which would utilize this field for a different purpose.

- NSIDC - Not using it at the moment. Could be useful if needed.
- LPDAAC - Will discuss this further.
- GHRC - Will look into this further.

## 6. Upcoming Events

- Preventative Maintenance (5/27/09 8:00am - 12:00pm EST)
- ECHO/WIST 10.11 to Operations (5/27/09)

## 7. Questions